

Terrance Graven  
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Aug 28th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a customer of Sonic and could not be more pleased with their service. In the past, I had been a consumer of AT&T for many years and found their company to be despicable for their rude and inefficient customer service. They made a mistake, which they admitted, yet it took me 8 months to receive a refund from them. It caused me great stress.

PLEASE know that I support broadband competition and it is critical for my business to continue to use broadband.

Sincerely,

Terrance Graven